



CASE STUDY: SUCCESSFUL DATA MIGRATION FOR A MAJOR HOSPITAL



CLIENT PROFILE

Our client, a large hospital based in a major East Coast city, was recently acquired by a larger hospital group. As part of the acquisition process, they needed to migrate all their patient data and PACS (Picture Archiving and Communication System) imagery data from their legacy systems to the new group's system, Cerner.



THE CHALLENGE

Data migration, particularly in the healthcare sector, is a significant challenge. The process needs to be meticulously managed to ensure data integrity, patient privacy, regulatory compliance, and minimal disruption to services. The client required a team of specialists who could not only handle the volume of data but also navigate the complexities of healthcare data systems.



THE REFACTOR TALENT APPROACH

Refactor Talent took on the challenge of providing the right team for this substantial data migration project. We worked closely with the hospital to understand their specific needs, the legacy system's intricacies, and the Cerner system's requirements. Based on this assessment, we identified and provided eight highly skilled consultants who specialized in healthcare data systems and migrations. Our team worked round-the-clock to ensure smooth transition, minimal service disruption, and strict adherence to privacy regulations and compliance standards.



THE OUTCOME

Through dedicated collaboration and technical expertise, our team successfully migrated all the patient data and PACS imagery data on time. In addition, the project was completed under budget, resulting in cost savings for the client. The seamless migration has enabled the hospital to efficiently integrate into the larger hospital group, ensuring continuity of care for their patients, and the ability to leverage the larger group's resources and systems for enhanced service delivery.



RETURN ON INVESTMENT

The successful data migration project has had significant benefits for the client. Firstly, they've seen cost savings from the project being completed under budget. Additionally, the seamless and timely transition has minimized disruption to hospital services, thereby protecting revenue and maintaining patient trust. The investment in Refactor Talent's expertise has also allowed the hospital to focus on its core services during the transition, further adding value. With patient data and PACS imagery data successfully migrated, the hospital is well-positioned to leverage the larger group's resources and enhance patient care. This case study underlines Refactor Talent's capacity to provide specialized talent for complex, critical projects. Our understanding of client needs, rigorous consultant selection process, and commitment to service delivery ensure success even in the most challenging circumstances.